

Orbost Skate Park

Draft Engagement Report

May 2017



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1. Executive Summary

PURPOSE

A major refurbishment of the Orbost skate park is needed because the facility is aging and repeat visits are less likely to happen because the layout of the elements only holds the interest of users for a short time.

There is minimal landscaping and visitor amenity so the skate park doesn't provide people with an inviting place to enjoy. In its current state, the facility doesn't encourage further visitation by the wider community.

The draft concept plans show a mid-term option for council to consider. The mid-term plan replaces all of the existing steel ramps with contemporary concrete elements such as: ledge with steel edges, quarter pipe with steel coping, kickers with rail and a bank ramp.

METHODOLOGY

A public information period occurred from Monday 1 May to Monday 22 May 2017.

When planning this engagement, we acknowledged that youth are a hard to reach audience and a targeted approach was required to elicit feedback from Orbost youth.

We collaborated with our Youth Engagement Officer and Orbost Victoria Police to share the consultation material within the Orbost community and encourage young people get involved in the consultation process.

A link to the survey was shared on the Voices of East Gippsland Facebook page and the Youth Engagement Officer sought direct feedback from the East Gippsland Youth Ambassadors, for which five responses were received via hard copy.

NEXT STEPS

The final designs will be completed after we get community feedback, which involves construction estimates.

2. Engagement tools and success measures

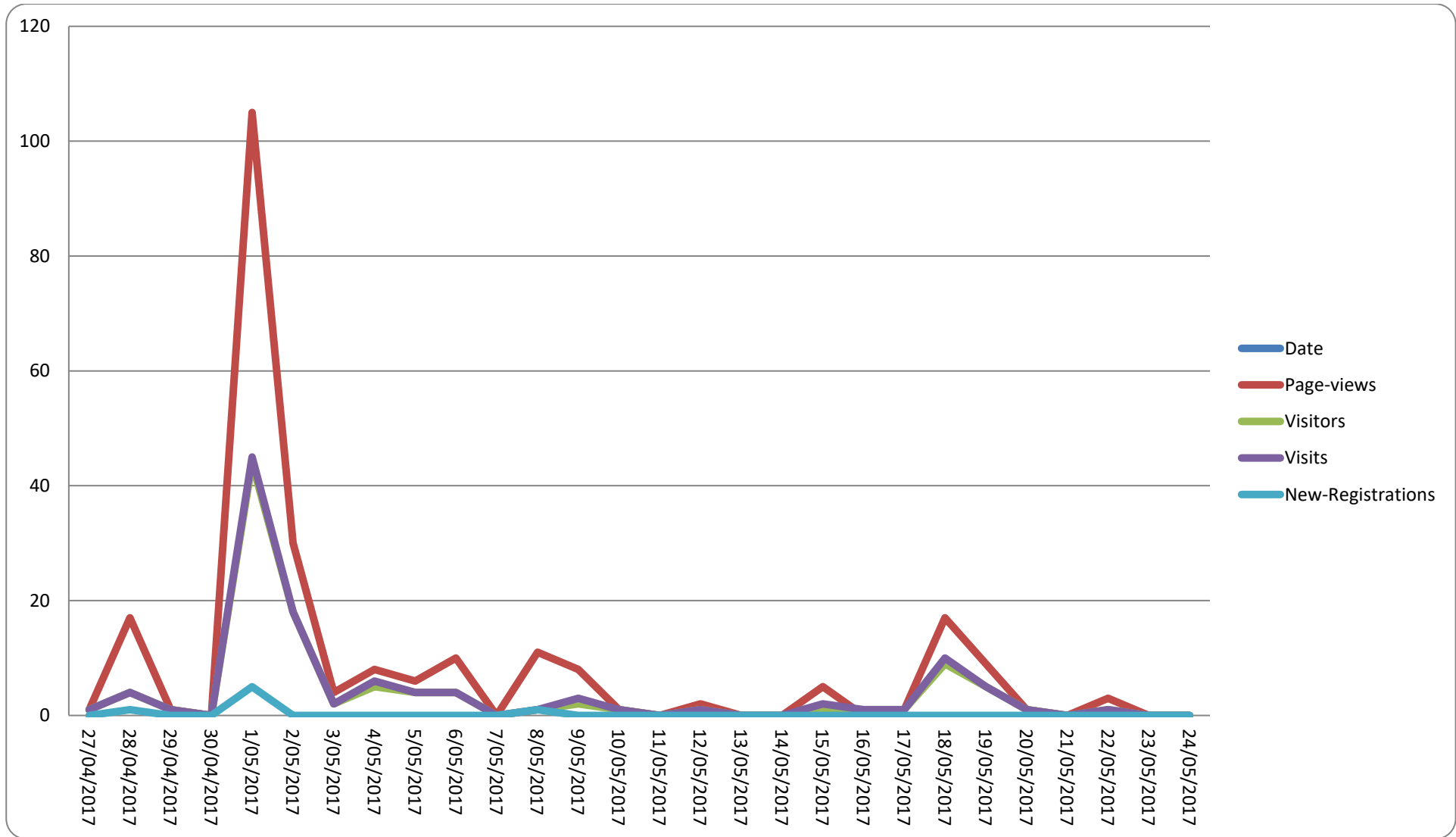
The following table shows the engagement tools used to inform and consult the community, along with an evaluation of the success measures.

For accessibility and equity, a hard copy display of the consultation material was available at the Orbost Customer Service Centre.

Engagement Tool	Total No.	Date	Success measures
Direct email	2	1 May 2017	<ul style="list-style-type: none"> Targeted engagement with youth via Orbost Victoria Police and East Gippsland Shire Youth Engagement Officer
Have Your Say Shire ad	3	From 1 May to 19 May 2017	Can only measure circulation: <ul style="list-style-type: none"> Lakes Post: 2,976 Snowy River Mail: 1,666 Advertiser: 13,256
Your Say News Feed on council website home page	1		<ul style="list-style-type: none"> 5 page views (Source: Google Analytics)
Hard copy display in Orbost Customer Service Centre A4 flyer with overview of the consultation Hard copy survey Frequently asked questions fact sheet	1	From 1 May to 22 May 2017	<ul style="list-style-type: none"> Difficult to measure reach or success with hard copy engagement tools
Email newsletter informing community of consultation Orbost Connect database informing of the imminent consultation Orbost Streetscape database informing of the imminent consultation	1 1	6 April 2017 6 April 2017	<ul style="list-style-type: none"> 4 recipients 3 opens (75%) 0 clicks (0%) (Source: Mailchimp Report) 56 recipients 33 opens (60%) 7 clicks (12.7%) (Source: Mailchimp Report)

Engagement Tool	Total No.	Date	Success measures
Your Say East Gippsland web page yoursay.eastgippsland.vic.gov.au/orbost-skate-park	1	From 1 May to 22 May 2017	<ul style="list-style-type: none"> 112 page views 7 new registrations 41 participants viewed multiple project pages on Your Say (Source: Your Say Report)
Your Say Survey yoursay.eastgippsland.vic.gov.au/orbost-skate-park/survey_tools/survey	1		<ul style="list-style-type: none"> 33 visitors 14 completed surveys (9 online, 5 hard copy via Youth Engagement Officer) (Source: Your Say Report)
Frequently asked questions yoursay.eastgippsland.vic.gov.au/orbost-skate-park/faqs#24173	4		<ul style="list-style-type: none"> 11 views (Source: Your Say Report)
Your Say Document library	2		<ul style="list-style-type: none"> 28 downloads/views Orbost Skate Park draft concepts 1 downloads/views hard copy survey (Source: Your Say Report)

3. Your Say web page visitors summary



4. Survey summary

Summary of feedback received during the public information period.

1. WHAT DO YOU LIKE ABOUT THE DRAFT CONCEPT?

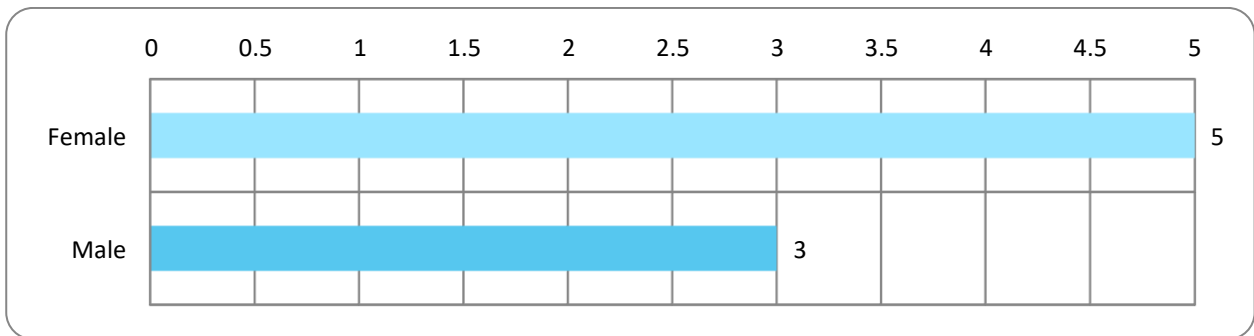
No.	Response
1.	Grind rail We like that it's concrete (better for summer)
2.	New elements Safer No more hot metal
3.	More safety That it's concrete
4.	There are big ramps on the sides
5.	It's concrete
6.	There's a lot more room for people skate around.
7.	Just about everything. It's made out of concrete which is so much better. It has space and grind rails
8.	The provision of ramps at various heights and alternative rails.
9.	It will be safe. It will look better. It will encourage youth to use the space.
10.	I like the fact it is concrete not steel. This will reduce a lot of noise. Great for younger or less experienced riders. Nice range of rails, boxes and kickers in the centre
11.	It features a lot of the desirable obstacles that the original park failed to have a single one of.

2. IF THERE IS ANYTHING MISSING FROM THE DRAFT CONCEPT, LET US KNOW IN THE SPACE BELOW.

No.	Response
1.	Half pipe, bowl. More stuff (8m is too much free space - will lose too much momentum)
2.	Ramp down the middle of the half pipe. Stairs somewhere
3.	Too much space between ramps. Space everything out - not all in middle. Need curve ramp
4.	Lacking imagination. Add in side bowl
5.	There is too much crash potential. There needs to be a U ramp
6.	It needs to be more intricate and diverse in terms of obstacles, maybe including some transition/vert components, it is also in need of a stair obstacle, ledges, and potentially a bowl if the resources for it are available. The space needs to be used much more efficiently than the plan shows.
7.	I feel like the skate park needs to be extended so we can fit more ramps in or a bowl.
8.	I know so more advanced riders would enjoy bigger ramps if you were to put one in next to it.
9.	Is there any way to increase the size of the park? At the moment it appears to be the same size as before.
10.	<p>I understand that an attempt has been made to cater for all ages and abilities but this skatepark design has too strong a focus on younger children and lower abilities.</p> <p>There is no halfpipe or spine. The highest drop in is 1.2 metres. The older kids I believe will become bored with this very quickly. These older kids are currently high users of the skatepark. A skatepark should allow transitions through a range of skills, this one appears as though opportunity for development would be limited.</p> <p>I think 1/2 or at least a 1/3 of the 1.2 metre needs to be increased to at least 2.5 metres. That section should have a ramp mirroring it creating a half pipe with a ramp on the external side to provide a line into the rest of the park.</p> <p>I commend the shire on identifying that the Orbost Skatepark is in dire need of an upgrade. I would strongly urge that you do the job properly the first time. Although upgrading would incur extra cost it would increase the use of the skatepark by more experienced riders. Having been a resident of Orbost most of my life I have observed that the older riders are often not part of other community groups and need to be supported. The culture at the park is the same as all other sporting clubs I am involved with; the younger kids looking up to the older kids and impressed by what they can do. The older kids require a greater challenge from the park to improve their skills and become leaders within their group.</p> <p>Overall the park seems lacks opportunity to get air which seems to be a priority for all riders. Possibly some modifications to the kicker could help this but also a higher ramp to gain speed off is important.</p> <p>Seating around the skate park is another issue which needs to be considered.</p> <p>Please consider these suggestions. I am heavily involved with the youth of Orbost. I have shown the plans and spoken with groups of kids from a range of different age groups about the skate park plans in recent days and believe that that the comments made are reflective of their opinions.</p>
11.	I think if possible a 2 or 3 stair would be great. It would also be great if the ramp in the draft that has the slanted rail going along its edge, had a flat top so that entry into the rail can be made from a flat surface.

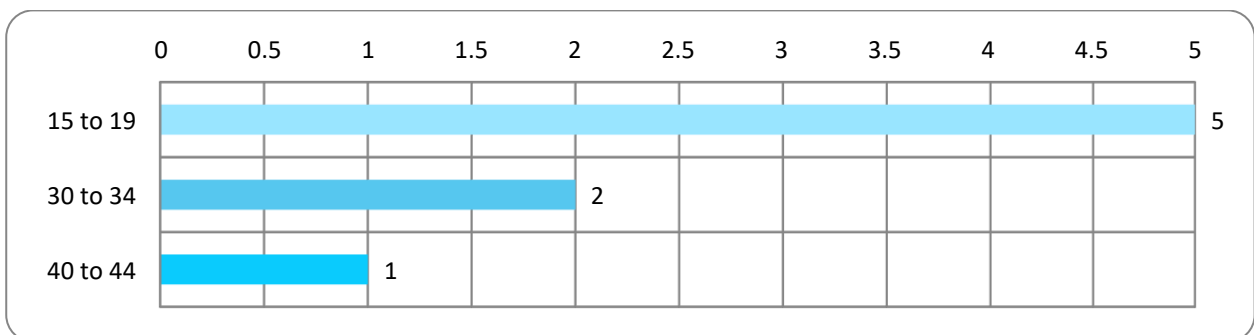
5. Survey respondent demographic analysis

GENDER



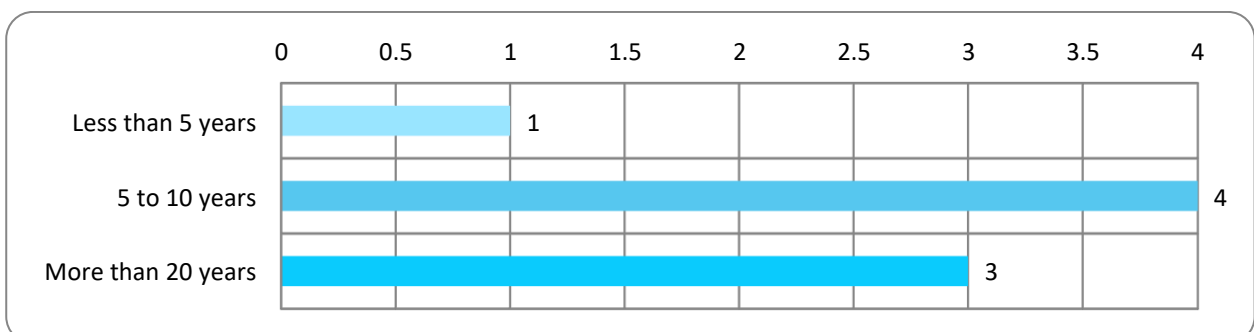
Gender	No. responses	%
Female	5	63%
Male	3	38%

AGE



Age category	No. responses	%
15 to 19	5	63%
30 to 34	2	25%
40 to 44	1	13%

LENGTH OF RESIDENCY IN PLACE



Length of time	No. responses	%
Less than 5 years	1	13%
5 to 10 years	4	50%
More than 20 years	3	38%

Contact us

Telephone

Residents' Information Line: 1300 555 886 (business hours)

Citizen Service Centre: (03) 5153 9500 (business hours)

National Relay Service: 133 677

Post

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Web www.eastgippsland.vic.gov.au

Email feedback@egipps.vic.gov.au

In person

Bairnsdale: 273 Main Street

Lakes Entrance: 18 Mechanics Street

Mallacoota: 70 Maurice Avenue

Omeo: 179 Day Avenue

Orbost: 1 Ruskin Street

Paynesville: 55 The Esplanade

Outreach Centres

Bendoc Outreach Centre -

18 Dowling Street

Buchan Resource Centre -

6 Centre Road

Cann River Community Centre -

Princes Highway

East Gippsland Shire Council

273 Main Street PO Box 1618

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