

# Metung Local Incident Management Plan & Reference Guide Information Booklet 2017 – 2020

Version 1

This document is to assist the community in the development and preparation of their individual **Incident Management Plan** (in the event of an emergency).

Please take time to read it and share the information with others.

The Metung community do not in any circumstances accept responsibility for the accuracy or suitability or otherwise of any information published in this booklet. It also disclaims any liability for loss or damage arising from the use of this booklet or the information contained therein.

The **Designated Local Assembly Areas** in times of emergency are:

Kings Cove Golf Club and Metung Yacht Club.

This is for when personal emergency plans fail and is not for accommodation.

## Numbers

- VicEmergency Hotline – 1800 226 226
- Emergency 000 – Police, Fire, Ambulance
- Vic Roads – 13 11 70
- SES – 13 2500 Floods and Storm Emergency

## Websites

- VicEmergency - [www.emergency.vic.gov.au](http://www.emergency.vic.gov.au)
- CFA - [www.cfa.vic.gov.au](http://www.cfa.vic.gov.au)
- EGSC - [www.eastgippsland.vic.gov.au](http://www.eastgippsland.vic.gov.au)
- VicRoads - [www.vicroads.vic.gov.au](http://www.vicroads.vic.gov.au)
- DELWP - [www.delwp.vic.gov.au](http://www.delwp.vic.gov.au)
- BOM - [www.bom.gov.au](http://www.bom.gov.au)
- SES - [www.ses.vic.gov.au](http://www.ses.vic.gov.au)
- POLICE - [www.police.vic.gov.au](http://www.police.vic.gov.au)

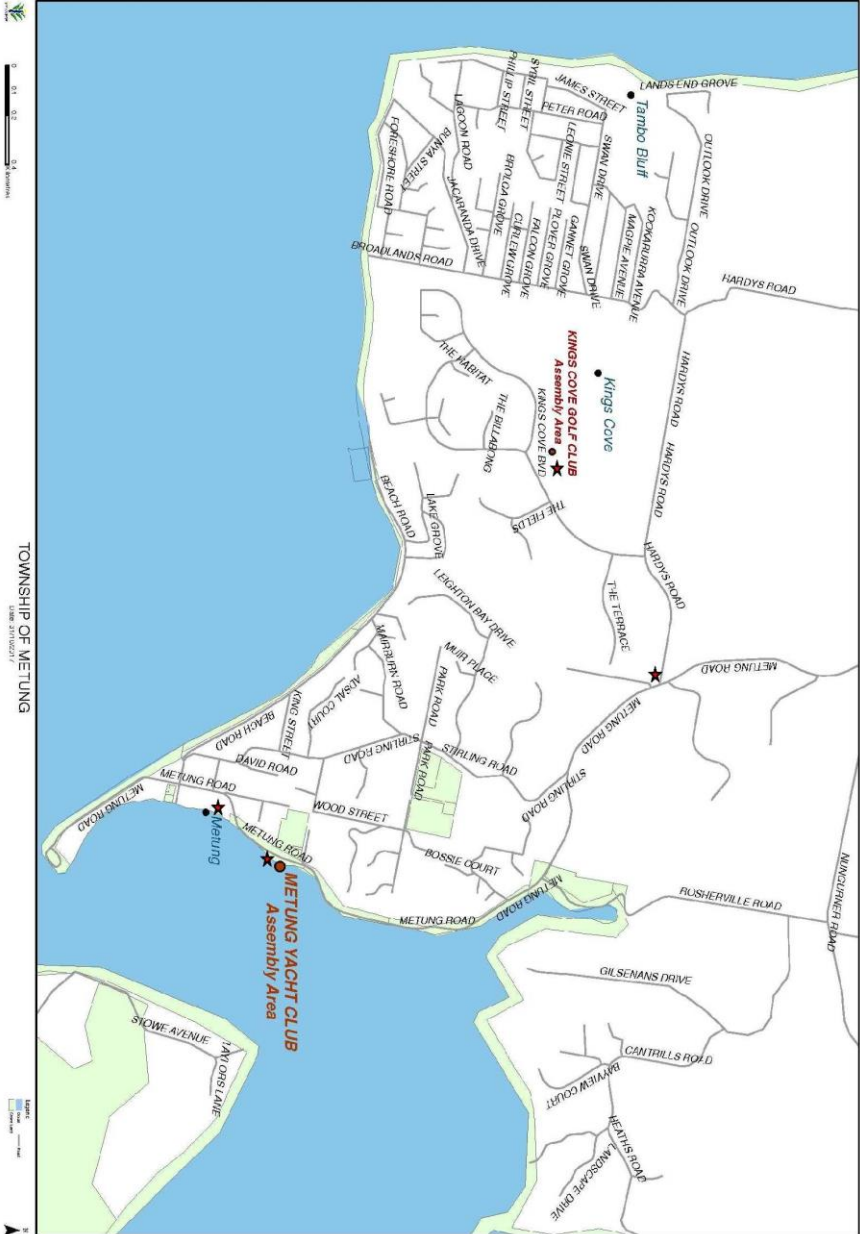
Kings Cove Golf Club  
94 Kings Cove Boulevard  
Phone 5156 2927

Metung Yacht Club  
113 Metung Road  
Phone 5156 2315

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# Our district MAP



# Community Emergency Preparedness Information

## Metung

### 1. Introduction

The following is provided for information purposes only. The more prepared you are the greater your chance of survival when **any type** of emergency situation arises.

For accurate updates on emergency situations you should monitor your local radio, internet and social media (listed in the back). Be mindful, verbal information may not be accurate.

### 2. Individual Emergency Plans

You need to consider:

- Making your own plan
- What is the risk?
- Do you stay or go if there is a threat of fire or flood
- Protection of your property and possessions
- Essential equipment you will need, e.g. pumps, hoses, sprinklers, PPE.

Don't become complacent. In the event of a bushfire you need to decide whether you will stay and actively defend your home or whether you will leave before the fire threatens. Leaving at the last minute when a fire is burning nearby can have serious, life threatening consequences. So **LEAVE EARLY!**

If you require assistance with a fire plan contact your local CFA, or the VicEmergency Hotline. (Numbers listed in back).

The CFA booklet **Fire Ready Kit** updated 2013 is highly recommended and is available from the:

Metung Information Centre

Metung General Store

### **3. Map References**

It is a safe practice to know the Spatial Vision Map Book reference for your location. Map books may be viewed at the Metung Post Office.

You should know your GPS map reference for your property.

### **4. Community Planning**

Be prepared for any emergency that may impact on the people or the assets of our community.

Small community groups in Metung can receive assistance from the CFA to develop bushfire strategies that suit their lifestyle, environment and values.

DELWP encourages members of the community to be actively involved in fire planning throughout the year. Copies of the Fire Operations Plan Map are available at DELWP Office in Bairnsdale for viewing and suggestions.

These suggestions may include areas the community would like to see added to or modified, in relation to planned burns and associated works.

Contact the local DELWP office for further information, DELWP staff will be able to discuss issues with you and ensure you have the latest information to assist with suggestions.

## **5. Locations for Community Information**

In the event of emergency, information may be available from:

Metung Yacht Club,  
Metung Information Centre, and  
Kings Cove Golf Club

## **6. Roles of the Emergency Services**

Depending on the type of emergency any of the emergency services or Government agencies may take the lead role. Other emergency services may take a supportive role.

Possible lead emergency services:

Police,  
State Emergency Service,  
Country Fire Authority,  
Department of Environment, Land, Water & Planning  
(DELWP)  
Parks Victoria.

Any of these agencies may be support agencies.

In addition there may be East Gippsland Shire Council (EGSC), Ambulance, etc.

Under the CFA Act there are numerous powers that are in place when there is the threat or presence of fire. These include access to properties and buildings and taking action which will assist in suppressing a fire.

**Assist fire fighters by having gates unlocked.**

## 7. When to Activate My Plan

Listen to your local ABC radio Station, view updates on the CFA or DELWP websites and make your decision to stay or go early on extreme or code red days.

**The VicEmergency Hotline is 1800 226 226.**

### Phone Trees

When an Incident Control Centre is activated, a Fire Advice or Minor Flood Warning is issued, the Telephone Tree resource will be used, if necessary.

Phone trees have been organised for Metung. Please check your contact details are correct.

**NB: while every effort will be made to phone you updates please use other resources to stay informed. The phone tree is an adjunct to information only. Know who your phone tree leader is and inform them of phone number changes.**

## 8. Water and Food

### *Tank Water Supply*

- ◆ This supply may be contaminated in the event of a flood /fire. Be prepared to boil water, for drinking.

### *Other Sources of Water*

- Please identify an alternative water source in the event that your normal supply is interrupted.
- Drinking water will be made available at Kings Cove Golf Club and the Metung Yacht Club.

**REMEMBER TO DISCONNECT DOWNPIPE TO TANKS BEFORE RAIN POST FIRE.**



## *Metung Standpipe*

The Standpipe is situated on the corner of Metung and Rosherville Roads

### *Food Supplies*

As deliveries of fresh food may not occur have a supply on hand for emergencies.

## **9. Registration**

- Police will activate the **Red Cross registration centres** when it is deemed necessary. If your emergency plan is to leave your premises it is requested that you register yourself, in person, at the registration centre.
- However, if your plan is to leave town prior to a registration centre being activated it is still requested that you register by contacting **1300 555 886**. Registration allows your whereabouts to be verified.

## **10. Assembly Areas**

### Local Assembly Areas

The assembly areas that will be utilised for any person in this area will be:

### **In the event of Fire or Emergency:**

**Kings Cove Golf Club**  
**Metung Yacht Club**

If you are using an assembly area you may be updated on the emergency situation.

## **Parking**

Please ensure that your vehicle is parked safely.

## **Children**

Parents are to ensure that children are suitably behaved.

## **Pets**

Pets are the owner's responsibility and should be under control at all times.

## **Items to Bring**

Bring **medications and prescriptions**, personal items, and your child's favourite toy/comforter.

## **Alcohol**

**Alcohol at the Assembly area is strictly forbidden.**

## **11. Staging Areas**

A staging area is a place where Emergency Services hold their briefings for their crews.

The lead emergency services will identify a location or locations where these will be held.

Staging areas are for emergency services personnel only.

## **12. Medical Considerations**

Ambulance - Usual service applies subject to being able to provide a service safely.

Medication –Is your own responsibility.

Consideration should be given to evacuating any person under the age of 17, any person over the age of 70 and anyone who has a medical condition or requires extra care.

### 13. Follow-Up Assistance

It is not uncommon for people to need personal support following an emergency. If you need assistance in any form please contact East Gippsland Shire or Lakes Community Health.

### 14. Road Closures

If any road is closed obey directions as provided. A road will only be closed if it is deemed unsafe. Roads will be reopened for local access with appropriate identification as soon as it's safe.

For identification, copy your driver's license, rate notice and Property Identification Code (PIC) to keep in your glove box, this will show the police you are a local resident and not sightseeing.

### 15. Services

#### *Electricity*

- Expect and plan for power disruptions.
- a mineral earth break (i.e. bare dirt) should be prepared around the base of the wooden poles.
- Grid connected solar systems may automatically disconnect in a blackout.

#### *Telephone*

- Plan for Telephone Disruptions!
- Telstra or other service providers can assist with telephone diversions.
- Ensure there is at least one non electric phone at each property

When the phone service fails, **emergency calls** can be made using:

- Trunk radio
- Satellite phones

The locations of these facilities are listed in the back.

### ***Radio Stations***

- Monitor the ABC and other local radio stations, as listed in the back, for all information.
- Have a battery-operated radio and spare batteries

### ***Other Communications***

- UHF radio when and if available

### ***Fuel/Petrol Stations***

- Fuel supplies may be limited, or interrupted in any emergency.
- No power-no fuel

## **16. Event and recovery needs**

- Minutes taken at all Community Meetings
- Community debrief/s
- Choice of Counsellors
- East Gippsland Shire support

### **Victorian Emergency Recovery**

VicEmergency Hotline 1800 226 226

Website [www.emergency.vic.gov.au](http://www.emergency.vic.gov.au)

**East Gippsland Shire Council (EGSC)** 1300 555 886

## 17. Appendix

### Phone numbers

For all Emergencies	<b>000</b>
Mobile Emergency Number	<b>112</b>
Flood and Storm (SES)	<b>132 500</b>
Road Closures VICROADS	<b>131 170</b>
VicEmergency Hotline	<b>1800 226 226</b>
Poisons Information Line	<b>13 11 26</b>
East Gippsland Shire Council (EGSC) (Support and Assistance)	<b>1300 555 886</b> Press 1 for Emergency
National Relay Service Speech impairment Hearing impairment	<b>1800 555 667</b>
Red Cross Registration Centres Until registration centres are activated information on where you can register will be provided by EGSC on	<b>1300 555 886.</b>
Police Emergency Information Line	<b>1800 444 343</b>
Interpreter	<b>131450</b>

## Local Agencies

Bairnsdale Police	03 5150 2600
Lakes Entrance Police	03 5155 1206
Bairnsdale Regional Health Service	03 5150 33336
Gippsland Lakes Community Health	
Bairnsdale	03 5152 0052
Lakes Entrance	03 5155 8300
Bairnsdale DELWP	03 5152 0400

## Websites

VicEmergency	<a href="http://www.emergency.vic.gov.au">www.emergency.vic.gov.au</a>
DELWP	<a href="http://www.delwp.vic.gov.au/fire-and-emergencies">www.delwp.vic.gov.au/fire-and-emergencies</a>
CFA	<a href="http://www.cfa.vic.gov.au">www.cfa.vic.gov.au</a>
East Gippsland Shire	<a href="http://www.eastgippsland.vic.gov.au">www.eastgippsland.vic.gov.au</a>
Bureau of Meteorology	<a href="http://www.bom.gov.au">www.bom.gov.au</a>
ABC Radio	<a href="http://www.abc.net.au/radio/listen-online/">www.abc.net.au/radio/listen-online/</a>
Australian Red Cross	<a href="http://www.redcross.org.au">www.redcross.org.au</a>
SES	<a href="http://www.ses.vic.gov.au">www.ses.vic.gov.au</a>
VicRoads	<a href="http://www.vicroads.vic.gov.au">www.vicroads.vic.gov.au</a>

## **These applications are available for Tablets or Smart Phones**

VicEmergency App  
ABC Radio mobile App

### **Facebook**

delwp gippsland  
cfa gippsland  
viceses warnings  
emergency victoria

### **Twitter**

DELWP Victoria  
CFA Gippsland  
EmergencyRecoveryVIC  
VICSES Warnings

## Communications

Radio Stations – (not all these stations are available in all areas) ABC Radio National (FM) 106.3, 98.7, 99.7, 103.5

ABC Local Radio (FM) 100.7, 103.5, 97.1

ABC Local Radio (AM) 828

3TR (AM) 1242

REG (FM) 105.5, 90.7

Satellite television transmits radio broadcasts

Mobile Phone –

Telstra 3G

Telephone Diversion

\*21 destination number #

To remove service dial \*21\*

Trunk Radio available at:

Police Vehicles

Forest Fire Management Vehicles

DELWP Vehicles

Parks Victoria Vehicles

CFA vehicles



**Acknowledgement:** We wish to thank the East Gippsland Shire for its assistance.

## **Your Feedback**

This information booklet is for the emergency management arrangements for Metung.

If you have any comments about this booklet please contact the:

East Gippsland Shire, Emergency Manager 1300 555 886  
Metung Nungurner Community Group  
C/O Post Office, Metung, 3904

***Remember if you feel a fire or flood may impact on you and you feel unsafe, remember to leave early before it is too late.***

# Notes