

Buchan and Districts

Local Incident Management Plan and Reference Guide

Information Booklet

2019-2021

This document is to assist the community in the development and preparation of their **individual Incident Management Plan** (in the event of an emergency).

Please take time to read it and share the information with others.

The Buchan community does not in any circumstances accept responsibility for the accuracy or suitability or otherwise of any information published in this booklet. It also disclaims any liability for loss or damage arising from the use of this booklet or the information contained therein.

The only **Designated Neighbourhood Safer Place** in times of fires is the **Buchan Recreation OVAL**. This is for when personal emergency plans fail and is not for accommodation.

We acknowledge the Gunaikurnai People, the Traditional Owners of the land on which we gather, and pay our respects to their Elders both past and present.

EMERGENCY CONTACTS

- Emergency **000** – Police, Fire, Ambulance
- VicEmergency – **1800 226 226**
- VicRoads – **13 11 70**
- SES – **132 500** Floods and Storm Emergency

Websites

- VicEmergency www.emergency.vic.gov.au
- CFA www.cfa.vic.gov.au
- VicRoads www.vicroads.vic.gov.au
- DELWP www.delwp.vic.gov.au
- BOM www.bom.gov.au
- SES www.ses.vic.gov.au
- POLICE www.police.vic.gov.au

First responder group community contacts for Phone Tree activation & DELWP R & R Plan

Evelyn Schmidt 5155 9216 (W) 5155 9229 0427 586 038
buchanbnh@bigpond.com Buchan Neighbourhood House

Rhonda Coates 5155 9373 0427 170 714
rbcoates14@gmail.com Community Member

Suzanne Davies 5155 9415 0439 859 559
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Anne Brewer 5155 9222 (W) 5155 9215
annebrewer@gha.net.au Buchan Bush Nursing

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traceyf2@gmail.com Buchan Neighbourhood House

Gaye Sandy 0438 633 739
dengaye@bigpond.com Community Member

Susie Edwards 51550274 (W) 5155 9575 0419 486 559
gdbnc@gha.net.au Gelantipy Bush Nursing

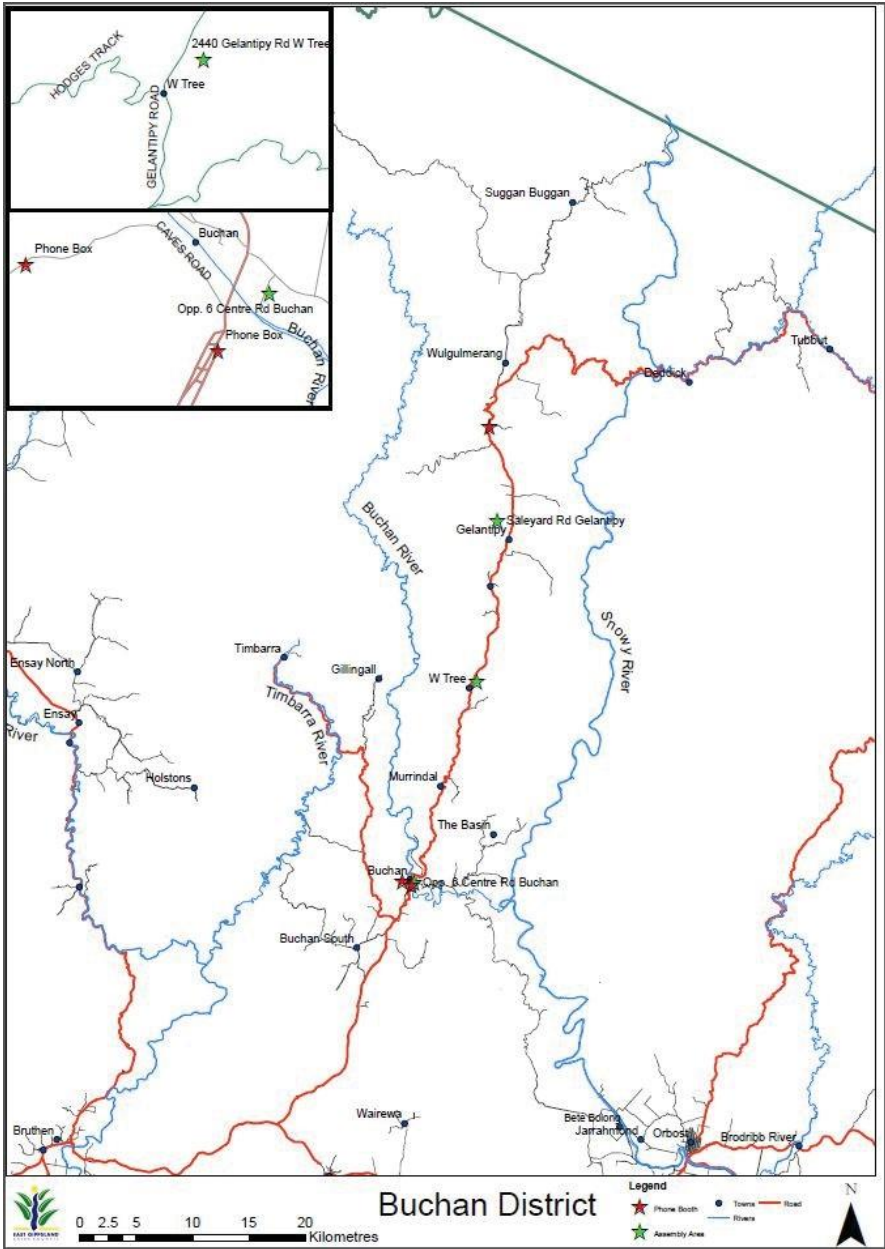
Julia Delaney (W Tree) 5155 0353 0417 497 991
juliamarion11@gmail.com Community Member

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OUR DISTRICT MAP



Community Emergency Preparedness Information Buchan and District

INTRODUCTION

The following is provided for information purposes only. The more prepared you are the greater your chance of survival when **any type** of emergency situation arises.

For accurate updates on emergency situations you should monitor your radio, internet, (stations listed in the back). Be mindful, verbal information may not be accurate.

What is a total fire ban day?

- Fire danger indicator is severe.

INDIVIDUAL EMERGENCY PLANS

You need to consider:

- Making your own plan
- What is the risk?
- Do you stay or go if there is a threat of fire or flood
- Protection of your property and possessions
- Essential equipment you will need
- What are your triggers to act
- Where you will go
- Where will your animals go

Don't become complacent. In the event of a bushfire you need to decide whether you will stay and actively defend your home or whether you will leave before the fire threatens. Leaving at the last minute when a fire is burning nearby can have serious, life threatening consequences. So **LEAVE EARLY!**

If you require assistance with a fire plan contact your local CFA, or the Victorian Bushfire Information Line. (Numbers listed in back).

The CFA booklet **Fire Ready Kit** is highly recommended and available from the Neighbourhood House and General Store.

MAP REFERENCES

It is a safe practice to know the CFA Map Book reference for your location. These books may be viewed at the Fire Station, Neighbourhood House, Buchan and Gelantipy Bush Nursing Centre, Visitor Centre Buchan Caves Reserve and Buchan Police Station.

The Spatial Vision Map Book is another publication used by the emergency services and these are available at Newsagents. You should know your GPS map reference for your property. These can be obtained using google maps. Assistance to local this information is available at the Neighbourhood House.

COMMUNITY PLANNING

Be prepared for any emergency that may impact on the people or the assets of our community.

Small community groups in the Buchan area can receive assistance from the CFA to develop bushfire strategies that suit their lifestyle, environment and values.

Copies of the Fire Operations Plan Map are available at the Buchan Neighbourhood House and Buchan and Gelantipy Bush Nursing for viewing and suggestions. These suggestions may include areas the community would like to see added to or modified, in relation to planned burns and associated works. Contact the local DELWP office for further information, DELWP staff will be able to discuss issues with you and ensure you have the latest information to assist with suggestions.

LOCATIONS FOR COMMUNITY INFORMATION

In the event of emergency, information will be available from:

- Buchan CFA shed
- Buchan General Store
- A TV monitor outside the General Store will display emergency information from East Gippsland Shire Council.
- Buchan Neighbourhood House
Buchan Bush Nurse
- Gelantipy Bush Nurse
Buchan Police Station
W Tree Food Co Op
- Gelantipy CFA (*Julia and Ian's Woolshed*).

ROLE OF THE EMERGENCY SERVICES

Depending on the type of emergency any of the emergency services or Government agencies may take the lead role. Other emergency services may take a supportive role. (This is the Incident Control Centre)

Possible lead emergency services:

Police, State Emergency Service, Country Fire Authority, Department of Environment, Land, Water & Planning (DELWP), Parks Victoria.

Any of these agencies may be support agencies. In addition there may be East Gippsland Shire (EGSC), Buchan and/or Gelantipy Bush Nursing, St. Johns, Red Cross, Ambulance, etc.

The Phone number for the ICC changes for every event.

Under the CFA Act there are numerous powers that are in place when there is the threat or presence of fire. These include access to properties and buildings and taking action which will assist in suppressing a fire.

Assist fire fighters by having gates unlocked.

WHEN TO ACTIVATE MY PLAN

Listen to your local ABC radio Station, view updates on the CFA or DELWP websites and make your decision to stay or go early.

The Victorian Bushfire Information Line is 1800 240 667.

When the warning system gives a **Watch and Act advice you need to prepare to stay or prepare to go.**

PHONE TREES (BUCHAN AND W TREE)

Once the Incident Control Centre is activated the Telephone Tree resource will be used, as required.

Phone Trees can be activated by the Incident Control Centre providing incident and warning information to the Buchan Neighbourhood House or when DELWP has contacted a community first responder and they have deemed it necessary to start the phone tree.

The phone tree may also be activated by the first responder group at any time it is deemed necessary as directed by the Commissioner for Emergency Management, Andrew Crisp.

Phone trees are managed by the BNH (Buchan) and Gelantipy Bush Nurse and W Tree Progress Association (W Tree) Please check your contact details are correct with these organisations.

Phone trees leaders and their group may communicate with each other at any time.

Phone Tree Procedures are available at:

<http://buchan.vic.au/community-information/community-fire-plan-dse-planned-burns-information/>

NB: while every effort will be made to phone you updates please use other resources to stay informed. The phone tree is an adjunct

to information only. Know who your phone tree leader is and inform them and the Buchan Neighbourhood House of any changes to your phone number or address.

WATER AND FOOD

Town Water Supply

- Firefighting operations do not rely on town water **but** in the event of a fire your water pressure will drop!
- Do not rely on your hose.
- Make plans for all scenarios!
- East Gippsland Water will ensure drinking water is available

River Water Supply

- This supply may be contaminated in the event of a flood / fire. Be prepared to boil water, for drinking.

Other Sources of Water

- Please identify an alternative water source in the event that your normal supply is interrupted.

Buchan Standpipe

- East Gippsland Water sell the tokens for the standpipe at the East Gippsland Water Head Office, 133 Macleod St, Bairnsdale or Orbost Depot, Clarke Street, Orbost or at the Buchan Neighbourhood House. Currently they are \$4.01 per token which is for 1000 litres of water.
- It would be advantageous for those that can cart water have their own cache of token prior to an event so that they have immediate access to water (\$20 worth is over 5000 litres).

The Standpipe is situated on the corner of Orbost and Centre Road, between the Kindergarten and the Netball courts.

Food Supplies

As deliveries of fresh food may not occur have a supply on hand for emergencies.

RELIEF CENTRES

The Emergency Management Coordination Group (EMCG) are responsible for activating the Relief / Recovery Centre.

This Group consists of:

- Municipal Emergency Response Coordinator, Victoria Police
- Municipal Emergency Resource Officer
- Municipal Recovery Manager

This is done in consultation with the Incident Controller.

The Emergency Relief Centre is staffed by EGSC. The Emergency Relief Centre (ERC) Team coordinate and manage the operations of the centre and provide information to the community.

The activation and location of a Relief Centre will be with the Emergency Warnings.

The ERC Team will provide information about available emergency accommodation options and in some cases provide emergency accommodation.

You will be asked to complete a personal information form. This form can be shared by the other agencies so you won't be asked to repeat information.

Other agencies will be called upon depending on the scale of the emergency including but not limited to.

REGISTRATION - RED CROSS

- The Police Inspector will activate the Red Cross registration centres when it is deemed necessary.
- The Police Inspector is contacted by a member of the Emergency Management Coordination Group (EMCG). If your emergency plan is to leave your premises it is requested that you register yourself, in person, at the Relief centre.

- The location will be the Buchan Reserve Recreation Pavilion in the event of fire and the Buchan Mechanics Hall or Buchan Valley Log Cabins in the event of a flood. However, if your plan is to leave town prior to a Relief centre being activated it is still requested that you register by contacting **1300 555 886**.
- Registration allows your whereabouts to be verified. Contact the red cross if your whereabouts change.

SALVATION ARMY

Will provide emergency accommodation. Only simple single fold out cots are available and bedding. This may not suit some people's needs. Make sure your fire plan includes accommodation options should you need to leave.

Ref: Gippsland Emergency Relief Centre Standard Operating Procedures for shire staff

ANIMAL MANAGEMENT

Don't forget to plan for your animals.

National Equine Database

A secure, free service for quine and pet owners. The database links individuals and communities by providing a network that can be called upon in the lead up to forecasted severe weather. It allows the relocation of horses and small companion animals to a safer place before the extreme weather or event impacts.

Register to request help or to provide a safe haven for animals, before or during an emergency. www.tepscon.community

ASSEMBLY AREAS

Local Assembly Areas, these assembly areas that will be utilized for any person in this area will be:

In the event of Fire:

Buchan Recreation Oval

- **Gelantipy CFA Shed**
- **W Tree – Julia & Ian Delaney** (*The Wool Shed, 2440 Gelantipy Road – opposite the B98 sign*)

In the event of Flood:

- **Buchan Mechanics Hall**
- **Buchan Valley Log Cabins**

If you are using an assembly area you may be updated on the emergency situation.

Parking areas will be allocated to ensure that all accesses are clear. Please ensure that your vehicle is parked in an allocated area.

Parents are to ensure that children are suitably behaved.

Pets are the owner's responsibility and should be under control at all times.

Bring **medications**, personal items, and your child's favourite toy/comforter. It is advised that people also bring dust masks and wear appropriate clothing.

Alcohol at the Assembly area is strictly forbidden.

STAGING AREAS

A staging area is a place where Emergency Services hold their briefings for their crews. The lead emergency services will identify a location or locations where these will be held.

Staging areas are for emergency services personnel only.

Helicopter Staging Area

Unless viable alternative locations are not available or an emergency dictates otherwise, aircraft operations will not occur from the oval.

FIRST AID & MEDICAL CONSIDERATIONS

The Bush Nursing services will continue to operate as usual subject to staffing & personal safety. Generally home visits will be kept to a minimum. Identified emergency services, e.g. St. Johns may assist at the assembly area.

Ambulance – Usual service applies subject to being able to provide a service safely.

Medication –Is your own responsibility.

Consideration should be given to evacuating any person under the age of 17, any person over the age of 70 and anyone who has a medical condition or requires extra care.

FOLLOW UP ASSISTANCE

It is not uncommon for people to need personal support following an emergency. If you need assistance in any form please contact Buchan or Gelantipy Bush Nursing Centres.

Depending on the scale of the emergency a Recovery Centre will be established by the East Gippsland Shire.

ROAD CLOSURES

If any road is closed obey directions as provided. A road will only be closed if it is deemed unsafe. Roads will be reopened for local access with appropriate identification as soon as it's safe.

For identification, copy your driver's license or rate notice to keep in your glove box, this will show the police you are a local resident and not sightseeing. Include a rate notice if you have other farming property elsewhere.

SERVICES

Electricity

- Expect and plan for power disruptions.
- a mineral earth break (i.e. bare dirt) should be prepared around the base of the wooden poles.
- Grid connected solar systems may automatically disconnect in a blackout.

Telephone

- Plan for Telephone Disruptions!
- Mobile phone coverage may not be reliable. You may still be able to send and receive a message if your coverage is poor.
- Telstra or other service providers can assist with telephone diversions.

When the phone service fails, **emergency calls** can be made using:

- Trunk radio
- Satellite phones

The locations of these facilities are listed in the back.

Radio Stations

- Monitor the ABC radio stations, as listed in the back, for all information.
- Have a battery operated radio and spare batteries

Other Communications

- UHF radio when and if available

Fuel/Petrol Stations

- Fuel supplies may be limited or interrupted in any emergency.
- No power-no fuel

RELIGIOUS SOLACE

St Mary's Anglican Church on the Main Street and the Buchan Uniting Church (over the bridge on the Main Street) can be opened during the threat of fire or extreme emergency for anyone to use for private prayer or to gather thoughts in a quiet place.

Contact: Rhonda Coates for St Marys Church 51 559 373
or Mob 0427170714

Leona Lavell 51559395 or Denise and Jack Free on
51559356 for Buchan Uniting

For St Dymphna's Catholic Church on Woodgates Road

Contact Mary Wheeler 51 559 330

Buchan Uniting Church is also available for the storage of equipment, food, water and donated items for those who require assistance after an emergency.

PHONE NUMBERS

For all Emergencies	000
Flood and Storm (SES)	132 500
Road Closures VICROADS	131 170
New South Wales	131 700
Victorian Bushfire Information Line Monday to Friday 8am – 8pm	1800 240 667
East Gippsland Shire Press 1 for Emergency	1300 555 886
Support and Assistance	1300 555 886

This number is for referrals to access assistance for material and financial aid, personal support and animal health”

National Relay Service	1800 555 667
Speech impairment Hearing impairment	

RED CROSS REGISTRATION CENTRES

Until registration centres are activated information on where you can

Register will be provided on **1300 555 886.**

Police Emergency Information Line **1800 444 343**

Interpreter **131450**

LOCAL AGENCIES

	Phone	Fax
Police	5155 9268	5155 9411
Buchan Bush Nurse	5155 9222	5155 9261
Gelantipy Bush Nurse	51550274	51550217
Buchan Neighbourhood House	5155 9216	51559216
Buchan SES	5155 9254 or 5153 1322	
Buchan Caves Reserve	5162 1900	5155 9490
DELWP Nowa Nowa	5162 0100	5162 0111

USEFUL WEBSITES

Victorian Emergency Website

www.emergency.vic.gov.au

Department of Environment, Land, Water and Planning

www.delwp.vic.gov.au

CFA

www.cfa.vic.gov.au

Bureau of Meteorology

www.bom.gov.au

ABC Radio

www.abc.net.au/radio/listen-online/

Australian Red Cross

www.redcross.org.au

SES

www.ses.vic.gov.au

VicRoads

www.vicroads.vic.gov.au

Buchan Neighbourhood House Facebook page:

www.facebook.com/buchan.neighbourhoodhouse

These applications are available for Tablets or Smart Phones

- VicEmergency App
- ABC Radio Mobile App

COMMUNICATIONS

Radio Stations – (not all these stations are available in all areas)

ABC Radio National	3ABCRN	106.3 FM
ABC Local Radio	3GLR	100.7 FM
	3MT (ABC)	720 AM
	3GI	828 AM
	Orbost	97.1 FM
	ABC	103.5 FM
	3TR	99.9 FM
	REG	105.5 FM
		90.7 FM

VAST television transmits radio broadcasts

Mobile Phone – (not available in most areas)

Telstra 3G

Telephone Diversion

*21 destination number # To remove service dial *21*

Trunk Radio available from:

- Local Police
- DELWP
Vehicles
- Parks Victoria Vehicles
- Parks Office, Buchan Caves
Reserve CFA Captains
Buchan and Gelantipy

Satellite Phones may be available at:

- Police Station
- Post Office
- Buchan Neighbourhood
House
- Buchan Bush Nursing
Centre
- Gelantipy Bush Nursing
Centre
- And phones may be given to the Timbarra/Gillingal
W Tree, Gelantipy, Wulgulmerang community for
emergency use and important communication only.

Public phones are available in the Caves Reserve Park, Main St Buchan and one at Seldom Seen.

ACKNOWLEDGEMENT

We wish to thank all the emergency agencies and our community in assisting the Buchan Neighbourhood in maintaining, updating and distributing the Community LIMP Booklet

YOUR FEEDBACK

This information booklet is for the emergency management arrangements for Buchan and surrounding districts.

If you have any comments about this booklet please contact the Buchan Neighbourhood House.

Telephone 5155 9216 or 0427 586 038

Participate/attend your community emergency meetings. It is now in your hands to keep up to date with information when an emergency event may impact, by using this LIMP plan as a reference guide for seeking information.

Remember if you feel a fire or flood may impact on you and you feel unsafe, remember to leave early before it is too late.

NOTES:

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